Managed Repeat Prescribing Services

If you previously subscribed to a pharmacy managed repeat prescription service, where your medication was automatically re-ordered for you, you may be aware that this service has been withdrawn and patients and carers will be responsible for requesting their own prescriptions.

The practice will work with you to assist in managing this change. Your pharmacy will accept your repeat requests if they are handed in using the repeat slip that comes with your prescription or by handing in a written request detailing your name, address, date of birth and which medication you require. They may also to accept the request over the phone but unfortunately the practice is unable to accept phone requests.

You can request a repeat medication form from the practice reception desk, once you have this you can tick the medication required and hand it in to be processed. Your prescription can then be sent to the pharmacy or collected from the practice.

We recommend registering with our online prescription service which is available through Patient Access. The service is available for PC’s, tablets and mobile devices.

Please re-order your medication at least 7 days before it will run out, also remember to allow for public holidays and other practice closures. In most cases a two month supply will be issued and any requests for a change to the quantity of your prescription should be discussed with your GP.

*Why has the service stopped?* Fife Health Board have advised the community pharmacies to encourage patients and carers to order their own medication as repeat prescriptions roll on usually a 2 monthly basis. During the time between orders, people’s medical circumstances can change. This means the medicines they are prescribed can change too. They can be reduced, changed or in some circumstances stopped. This can lead to unused medicines often left sitting in a drawer or handed into the pharmacist for disposal.